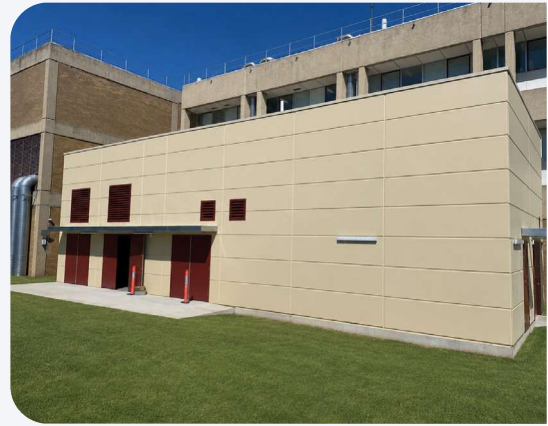




MEMBER & HOST PROFILE: Goldman Plumbing

60 years of trusted plumbing expertise

GOLDMAN PLUMBING encourages young people not to underestimate the opportunities the plumbing industry can offer. “There is a real future for those willing to put in the effort.”



Q How and when was Goldman Plumbing established?

Goldman Plumbing was established in 1964 by founder Geoffrey Goldman as a small residential plumbing business based in Beecroft, NSW. Starting with just one apprentice, the business steadily expanded and built a strong reputation for quality workmanship and reliability.

Q How has the business evolved over the years?

The business has experienced remarkable growth over the past six decades. After beginning as a small local operation, the company has expanded significantly and now employs around 70 staff servicing clients across the East Coast of Australia.

Today, Goldman Plumbing has developed into a highly respected commercial, industrial and maintenance plumbing contractor with expertise in complex infrastructure and essential services projects.

Q What areas does Goldman Plumbing specialise in?

Goldman Plumbing delivers a broad range of plumbing services across commercial, industrial and domestic sectors, with particular expertise in the Health and Aged Care sector. The business specialises in complex hydraulic systems, legionella water control and management, infrastructure upgrades and long-term maintenance solutions.

Their experience working in live and highly regulated environments has made them a trusted contractor for hospitals, infrastructure providers and major commercial facilities.

Q What sets the business apart within the industry?

Longevity and technical capability are key points of difference. With more than 60 years in operation, Goldman Plumbing has built a reputation for delivering technically demanding projects while maintaining long-standing client relationships.





The company is also recognised for its strong focus on preventative maintenance and long-term plumbing solutions rather than short-term fixes.

Q How important is company culture within the business?

Company culture is considered a major priority at Goldman Plumbing. The business places strong emphasis on safety, technical excellence and maintaining long-term relationships with both staff and clients.

This commitment is reflected in the company's strong staff retention rates and long-standing partnerships developed over many years in the industry.

Q What are some of the biggest challenges facing the plumbing industry?

Goldman Plumbing believes the industry is currently facing several major challenges, particularly around ongoing skills shortages and the constant evolution of standards and building regulations.

The business also sees growing pressure around sustainability, energy efficiency and the integration of digital smart systems as shaping the future of the industry.

Q What are some standout projects the business has delivered? Over the years, Goldman Plumbing has delivered a number of significant projects spanning the healthcare, infrastructure, and industrial sectors.

One standout is the Medical Air Upgrade at Westmead Hospital, where our team designed, engineered, and constructed a new compressed air system and standalone plant room building on behalf of NSW Health — a technically demanding project requiring exacting standards in a live hospital environment.

We have also played a key role in Sydney's major transport infrastructure expansion, delivering multiple large-scale compressed air systems throughout the Sydney Metro City & Southwest tunnel network.

Beyond these, our portfolio includes major fire service upgrades for clients such as BOC and Lion Nathan Brewery, as well as energy-efficient hot water plant and equipment upgrades to landmark buildings along the east coast of Australia.

Q How has technology changed the business?

Goldman Plumbing has consistently embraced new technology across

both administration and field operations. The company integrates advanced systems and digital solutions into daily workflows, helping improve efficiency, project delivery and on-site operations.

Q What role does training and mentoring play within the company?

Training and mentoring are central to the company's long-term success. Goldman Plumbing employs approximately three to four new apprentices every year and maintains a structured training and mentorship framework designed to support consistent development across the business.

The company believes investing in apprentices is essential to strengthening the future of the plumbing industry.

Q How important are relationships in the business?

Relationships are a major focus for Goldman Plumbing, whether with clients, suppliers or staff. The business credits its long-term success to trust, continuity and strong working partnerships developed over many decades.

Q Have customer expectations changed over time?

The business says customer expectations have evolved significantly over the years. Plumbing is no longer viewed simply as a functional necessity, with modern clients increasingly focused on comfort, health, sustainability and integrated technology solutions.

Q What does the future look like for Goldman Plumbing and the industry?

Looking ahead, Goldman Plumbing expects continued industry challenges around skills shortages, sustainability demands and smart technology integration. Despite this, the business remains focused on steady growth and continuing to deliver high-quality projects and maintenance services across Australia. ●